

March 7, 2000

## **OBSERVATION REPORT #40**

**On several KPMG Y40 bills a non zone specific rate rather than the expected rate zone has been applied to USOC U21.**

### **Issue**

In several cases, the U21 USOC is not zoned as it should be, but instead defaults to a lower charge value of \$7.54. Following are the instances in which this occurs:

<b>Item No.</b>	<b>Bill Number</b>	<b>Bill Date</b>	<b>Sub-account Telephone Number</b>	<b>Expected Rate Zone<sup>1</sup></b>	<b>*Expected Rate</b>
1.	413 Y40-0014 104	1/6/00	413-572-4406	4	\$20.04
2.	413 Y40-0014 104	2/6/00	413-572-4406	4	\$20.04
3.	617 Y40-0013 156	2/6/00	617-227-2829	1	\$7.54
4.	617 Y40-0013 156	2/6/00	617-338-1778	1	\$7.54
5.	617 Y40-0013 156	2/6/00	617-338-7547	1	\$7.54
6.	617 Y40-0013 156	1/6/00	617-372-8515	1	\$7.54
7.	617 Y40-0013 156	2/6/00	617-372-8515	1	\$7.54
8.	617 Y40-0013 156	1/6/00	781-368-0198	2	\$14.11
9.	617 Y40-0013 156	2/6/00	781-368-0198	2	\$14.11
10.	617 Y40-0013 156	1/6/00	781-721-7386	2	\$14.11
11.	617 Y40-0013 156	2/6/00	781-721-7386	2	\$14.11

\*Note: If the expected rate zone = 1, then the expected rate is \$7.54 which is equal to the default rate when the USOC is not zoned. In these instances, only the lack of zoning, not the rate, is incorrect.

### **Assessment**

If incorrect rates zones are applied to USOCs, the CLECs will be charged incorrect rates.

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<sup>1</sup> Expected rate zone is determined by looking at the rate zone for UYP, another USOC associated with this particular sub-account.